

TRANSPORT NSW BUS INFORMATION

APPLY ONLINE

You can now apply online for free school travel in rural and regional NSW instead of using paper forms. This means you only need to complete one form, even for journeys using more than one bus company. It's also easier for school and bus companies, as transport for NSW now handles the applications.

WHO CAN APPLY

To be eligible for free school travel. Students may need to live a minimum distance from their school.

Years K-2(infants) There is no minimum distance.

Years 3-6(Primary) More than 1.6km straight line distance or at least 2.3km walking.

Years 7-12(Secondary) More than 2.0km straight line distance or at least 2.9km walking

WHO NEEDS TO APPLY

You only need to apply if the student has never been approved for free school travel before. However, you need to update student details online if the student

- Is moving from Year 2 to Year 3
- Is moving from Year 6 to 7
- Is moving from schools or campuses
- Is changing address

HOW TO UPDATE YOUR DETAILS

If the student has already been approved for school travel and they change addresses, schools or their name changes, or if the student is going into Year 3 or Year 7, you will need to update your details at apps.transport.nsw.gov.au/ssts/updatedetails

HOW TO APPLY FOR FREE TRAVEL FOR THE FIRST TIME

Step 1 - Once you have enrolled your child at the new school, apply online at transportnsw.info/school-students giving your home address and telling us which bus company the student needs to travel with between home and school.

Step 2 – The school then confirms to us that your details are correct.

Step 3 – We will then work on your application. You will get an email confirming if the student is approved for free travel. If so, we will tell your local bus company who may send a school travel pass (if needed) to your school or, in some cases, the bus company will contact you directly about travel arrangements.

A Parent or guardian must apply for students aged 15 years and under. Students who are 16 years and over must apply for themselves.

FREQUENTLY ASKED QUESTIONS

How can I apply if I don't have internet access?

Call **131 500** to get help with your application.

Does the approved free travel include travel outside school hours?

Approved free school travel is only for travel to and from school. So for travel after hours, on weekends or during school holidays, students will need to buy a ticket.

What if there's no public transport in my area?

In areas where there is no public transport you may be able to get a subsidy for driving the students to school. For details visit transportnsw.info/school-students

How do I apply if the student needs to travel from two addresses because the parents live separately?

Each parent (or the student if aged 16 or over) needs to apply separately for each address. The same minimum distances apply.

WANT TO KNOW MORE

For more information call **131 500** or visit transportnsw.info/schools-students